



Ronald McDonald  
House Charities®  
Eastern Iowa & Western Illinois

# FAQs

## Frequently Asked Questions

- 1 Will a Ronald McDonald House Charities of Eastern Iowa and Western Illinois representative attend the event?** We will do our best to secure an ambassador to represent RMHC-EIWI at your event for a check presentation and/or to address the attendees.
- 2 Can Ronald McDonald House Charities of Eastern Iowa and Western Illinois provide materials such as brochures, donation forms, giveaways, etc. for my event?** Yes, with advance notice staff can provide materials suitable for your event and donors. Please note that due to a limited amount of supplies, the amount allocated for an event will be at the discretion of RMHC-EIWI.
- 3 Can I provide receipts or an acknowledgement letter to donors from Ronald McDonald House Charities of Eastern Iowa and Western Illinois?** Donations made online or sent directly to RMHC-EIWI will receive a receipt or acknowledgement letter. We can provide a single acknowledgement letter for the event coordinator and/or organization. For cash gifts received at the fundraiser, the cash gift and information attached will be provided a letter of acknowledgement.
- 4 If participants donate directly to Ronald McDonald House Charities of Eastern Iowa and Western Illinois, can staff provide names and amounts donated?** RMHC-EIWI respects the confidentiality of its donors and will not release their contact information, but can provide total dollars raised from the event.
- 5 Can I use the Ronald McDonald House Charities of Eastern Iowa and Western Illinois' tax-exempt status when purchasing materials?** Third party fundraisers cannot use the RMHC-EIWI's tax exemption status in conjunction with the event. However, RMHC-EIWI staff can provide a verification letter confirming the organizer's intent to raise funds for RMHC-EIWI. For individuals requesting donations to RMHC-EIWI in lieu of gifts for a special occasion, checks should be made out to RMHC-EIWI and sent to the office with a note stating what promotion it should be applied to.